Mandatory Stand-Up Talk
December 8, 2025
Employee Conduct & Law Enforcement

This Stand-Up Talk concerns interactions between Postal Service employees and law enforcement.

Interference with Law Enforcement

If you encounter an incident involving active law enforcement activity you should not interfere or intercede in the activity. Interfering or interceding in law enforcement activity may lead to injury or arrest as well as potential corrective action by the Postal Service. If you witness an incident you believe to be an emergency, you should call 9-1-1, contact USPIS at 877-876-2455, and then call your immediate supervisor.

Requests for Information from Law Enforcement

If you receive a request for information about the Postal Service or its customers from a law enforcement agent based on confidential or protected knowledge you have only because of your Postal Service employment, the request should be referred to the United States Postal Service Inspection Service (USPIS), which may be contacted at **1-877-876-2455.** Keep this number saved in your contacts or your vehicle.

The Inspection Service, the law enforcement arm of the Postal Service, is the division designed and best-equipped to respond to such inquiries. The personal information of employees and customers is protected from disclosure by the Privacy Act of 1974 and may be shared only under certain circumstances, which the Inspection Service addresses when it receives requests for information from outside law enforcement officials.

Emergency Situations

This does not mean that employees should refrain from cooperating with law enforcement personnel in emergency situations, including but not limited to accidents and medical emergencies. Rather, in non-emergency situations, requests for information from law enforcement agents outside the Postal Service should be referred to the Inspection Service.

Please contact your supervisor if you need further guidance about communication or cooperation with law enforcement.

Headquarters, Retail & Delivery Operations
December 2025