

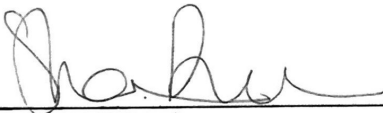
**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
AMERICAN POSTAL WORKERS UNION, AFL-CIO**

Re: Telework for Clerk Craft Employees at Customer Care Centers, Customer Retention Teams, and the Mailing Shipping Solution Center

The parties at the national level are currently working on the development of a Telework Program Pilot for application to Clerk Craft employees assigned to the Enterprise Customer Care Centers (ECCCs), Customer Retention Teams (CRTs), and Mailing Shipping Solution Center (MSSC).

Currently, Clerk Craft employees have been permitted to telework in accordance with the Memoranda of Understanding (MOUs) related to the Coronavirus-19 (COVID-19). These MOUs are set to expire on May 6, 2022. Until the parties have finalized a Telework Program Pilot Agreement, Clerk Craft employees assigned to the above referenced operations will be able to continue teleworking in the same manner as permitted under the COVID-19 MOUs.

Once the Telework Program Pilot Agreement is finalized, or no later than June 17, 2022, this MOU will expire, unless the parties at the national level agree to extend. If agreement on a teleworking pilot cannot be reached, the parties will work together on a transition plan to return the employees to their official duty stations as soon as reasonably possible.



Shannon Richardson
Director, Labor Relations
Contract Administration (APWU)
United States Postal Service



Lamont Brooks
Director, Clerk Craft Division
American Postal Workers
Union, AFL-CIO

Date: May 06, 2022