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Average Delivery Time Across Postal Service Network Stable at 2.7 Days

WASHINGTON, DC — The United States Postal Service reported new delivery performance metrics showing the average time to deliver a mailpiece across the postal network remained stable at 2.7 days between the period Jan. 1 and Jan 21. The Postal Service continues to implement mitigation plans due to recent winter storms to move mail and packages effectively with First-Class Mail performance showing steady signs of improvement over the second week of January.

Additional second quarter service performance scores covering Jan.1 through Jan. 21 included:

- **First-Class Mail:** 86.9 percent of First-Class Mail delivered on time against the USPS service standard, a decrease of 2.2 percentage points from the fiscal first quarter.
- **Marketing Mail:** 91.7 percent of Marketing Mail delivered on time against the USPS service standard, a decrease of 1 percentage point from the fiscal first quarter.
- **Periodicals:** 80.6 percent of Periodicals delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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