

Function Four Service Talk

February 12, 2021

Function Four Postal Support Employee (PSE) Survey

Function Four (F4) Postal Support Employee (PSE) Retention is an initiative seeking to gather information related to improving F4 PSE retention. The responses are only for analytical purposes and will not affect anyone's standing within the organization. Results will be reported anonymously, compiled, reviewed and used when solutions are discussed.

The survey is voluntary and it will be sent to all F4 PSEs currently on the rolls with Postal emails and made available via an online link found here:

https://uspsindevalfedramp.gov1.qualtrics.com/jfe/form/SV_0j6ylBIP6NYftKR

PSEs are encouraged to complete the survey to provide feedback on their employment experience. If employees choose to participate in the survey, it must be completed by February 26. Function Four PSEs are to be provided 15 minutes on the clock to complete the survey. Postmasters and Managers are asked to provide the link to any PSE that does not utilize their Postal email or did not receive an email with the survey link. Please post this Service Talk.

Thank you for everything you do every day to provide the best customer experience in your delivery units.

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