

# HANDLING OF CERTIFIED MAIL :

①

USPS

VS

CPV

VS

NON-STATES

APP

VS

STATES

APP

7013 2250 0002 0962 4649

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**STATEN ISLAND, NY 10310**

**OFFICIAL USE**

Postage	\$3.45	0501
Certified Fee	\$0.00	17
Return Receipt Fee (Endorsement Required)	\$0.00	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$3.94	

Postmark Here

02/06/2016

Sent To **DONNA DENNIE**  
 Street, Apt. No., or PO Box No. **129 RAVENHURST AVE.**  
 City, State, ZIP+4 **STATEN ISLAND, NY 10310**

PS Form 3800, August 2006 See Reverse for Instructions

STATEN ISLAND  
 550 MANOR RD STE 1  
 STATEN ISLAND  
 NY  
 103149996  
 3581830501  
 (800)275-8777 12:15 PM

02/06/2016

Product Description	Sale Qty	Final Price
First-Class Mail Letter (Domestic) (STATEN ISLAND, NY 10310) (Weight: 0 Lb 0.40 Oz) (Expected Delivery Day) (Monday 02/08/2016)	1	\$0.49
Certified (USPS Certified Mail #) (70132250000209624649)	1	\$3.45
<b>Total</b>		<b>\$3.94</b>
Cash		\$5.00
Change		(\$1.06)

In a hurry? Self-service kiosk

IMMEDIATELY, CLERK PUTS 3800  
 IN POS, & IT'S IN THE SYSTEM  
 & TRACKABLE

USPS

Tracking Number: 70132250000209624649

Expected Delivery Day: Monday, February 8, 2016

## Product & Tracking Information

Postal Product:  
 First-Class Mail®

Features:  
 Certified Mail™

### DATE & TIME

February 6, 2016, 12:14 pm

### STATUS OF ITEM

Acceptance

### LOCATION

STATEN ISLAND, NY 10314

Your item was accepted at 12:14 pm on February 6, 2016 in STATEN ISLAND, NY 10314.

7015 0640 0001 9114 9673

**U.S. Postal Service<sup>TM</sup>**  
**CERTIFIED MAIL<sup>®</sup> RECEIPT**  
 Domestic Mail Only

For delivery information, visit our website at [www.usps.com](http://www.usps.com).

**OFFICIAL USE**

**Certified Mail Fee**

Extra Services & Fees (check box, add fee as appropriate)

- ☐ Return Receipt (hardcopy)
- ☐ Return Receipt (electronic)
- ☐ Certified Mail Restricted Delivery
- ☐ Adult Signature Required
- ☐ Adult Signature Restricted Delivery

**Postage**

**Total Postage and Fees**

**Sent To**

Street and Apt. No., or PO Box No.

City, State, ZIP+4<sup>®</sup>

PS Form 3800, April 2015 PSN 7530-02-000-9047

See Reverse for Instructions

3.94

DEUNNE  
 124 RANMAN  
 J L NY 10310

Postmark  
 Here

CPV

← "PLUGGED AT  
 CPV (SI, NY 10301)  
 "CLASSIC PHARMACY"

ACCEPTED AT  
 CPV @ 4:00PM  
 BUT NOT "IN  
 SYSTEM" + TRACKABLE  
 UNTIL IT GETS  
 TO MORGAN  
 @ 9:41 PM (2/3)

Tracking Number: 70150640000191149673

Updated Delivery Day: Friday, February 5, 2016

**Product & Tracking Information**

Postal Product:

Features:  
 Certified Mail<sup>TM</sup>

DATE & TIME	STATUS OF ITEM	LOCATION
February 5, 2016 , 2:13 pm	Delivered	STATEN ISLAND, NY 10310
Your item was delivered at 2:13 pm on February 5, 2016 in STATEN ISLAND, NY 10310.		
February 5, 2016 , 6:20 am	Arrived at Unit	STATEN ISLAND, NY 10310
February 4, 2016 , 9:52 pm	Departed USPS Facility	BROOKLYN, NY 11256
February 4, 2016 , 7:34 am	Arrived at USPS Facility	BROOKLYN, NY 11256
February 3, 2016 , 9:41 pm	Arrived at USPS Facility	NEW YORK, NY 10199





NON-STAPLES

APP

(3)

7015 1520 0002 7009 8957

U.S. Postal Service™  
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

For delivery information, visit our website at [www.usps.com](http://www.usps.com)®.

OFFICIAL USE

Certified Mail Fee \$  
Extra Services & Fees (check box, add fee as appropriate)  
☐ Return Receipt (hardcopy) \$  
☐ Return Receipt (electronic) \$  
☐ Certified Mail Restricted Delivery \$  
☐ Adult Signature Required \$  
☐ Adult Signature Restricted Delivery \$

Postmark  
Here

Postage \$

Total Postage and Fees \$

Sent To DONNA DENNIE

Street and Apt. No., or PO Box No. 129 RAVENHURST AVE.

City, State, ZIP+4® STATEN ISLAND, NY 10310

PS Form 3800, April 2015 PSN 7530-02-000-9047

See Reverse for Instructions

CASH REGISTE RECEIPT REFLECTS  
CERTIFIED + RETURN REC.

Tracking Number: 70151520000270098957

Updated Delivery Day: Saturday, January 16, 2016

Product & Tracking Information

Postal Product:

Features:  
Certified Mail™

DATE & TIME

January 16, 2016, 1:16 pm

STATUS OF ITEM

Delivered

LOCATION

STATEN  
ISLAND, NY 10310

Your item was delivered at 1:16 pm on January 16, 2016 in STATEN ISLAND, NY 10310.

January 16, 2016, 9:30 am

Out for Delivery

STATEN  
ISLAND, NY 10310

January 16, 2016, 9:03 am

Sorting Complete

STATEN  
ISLAND, NY 10310

January 16, 2016, 7:43 am

Arrived at Unit

STATEN  
ISLAND, NY 10310

January 15, 2016, 10:12 pm

Departed USPS Facility

BROOKLYN, NY 11256

January 15, 2016, 7:17 am

Arrived at USPS Facility

BROOKLYN, NY 11256

January 15, 2016, 12:19 am

Arrived at USPS Facility

NEW YORK, NY 10199

ACCEPTED AT  
NON-STAPLES

APP AT 12:13 PM

12:13 PM 1/14/16

BUT NOT SCANNED

UNTIL IT GOT TO

MORGAN

AT 12:19 AM ON 1/15/16

THE CLERK AT THE  
NON-STAPLES APP  
WAS DECENT ENOUGH  
TO EXPLAIN TO ME  
WHY HE COULD NOT  
PLVG MY 3800  
BEFORE I PAID

The UPS Store - #4190  
9 E 8th St.  
New York, NY 10003  
(212) 477-3350

01/14/16 12:13 PM

We are the one stop for all your  
shipping, postal and business needs.

We offer all the services you need  
to keep your business going.



001 008232 (022)  
Certified&Return Rec

TO \$ 13.09

SubTotal \$ 13.09

Total \$ 13.09

Cash \$ 20.00

Change \$ 6.91

Receipt ID 83035818303857888307 001 Items  
CSH: Alex Tran: 1095 Reg: 001

Thank you for visiting our store.  
Please come back again soon.

Whatever your business and personal  
needs, we are here to serve you.

US Postal Rates Are Subject to Surcharge

STAPLES APP

(4)

7015 0640 0000 6791 3261

**U.S. Postal Service™  
CERTIFIED MAIL® RECEIPT**  
Domestic Mail Only

For delivery information, visit our website at [www.usps.com](http://www.usps.com)®.

**OFFICIAL USE**

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- ☐ Return Receipt (hardcopy) \$
- ☐ Return Receipt (electronic) \$
- ☐ Certified Mail Restricted Delivery \$
- ☐ Adult Signature Required \$
- ☐ Adult Signature Restricted Delivery \$

Postmark  
Here

Postage

\$

Total Postage and Fees

\$

Sent To

DONNA DENNIS

Street and Apt. No., or PO Box No.

129 RAVENHURST DR

City, State, ZIP+4®

SEMI 10310

PS Form 3800, April 2015 PSN 7530-02-000-9047

See Reverse for Instructions



330-340 Baychester Ave  
Bronx, NY 10475  
(718) 320-1632

NYC DCA EL#1229380 NYC DCA EHSD#1241330  
SALE 1655494 5 005 54666  
0824 01/29/16 03:39

QTY SKU

FIRST CLASS LETTER

1171554

3.94N

SUBTOTAL

3.94

TOTAL

\$3.94

Cash

4.00

Cash Change

0.06

TOTAL ITEMS 1

NO POST MARK

CASH REGISTER RECEIPT: "FIRST  
CLASS LETTER"

Tracking Number: 70150640000067913261

**Product & Tracking Information**

Postal Product:

Features:  
Certified Mail™

DATE & TIME

February 1, 2016, 5:51 pm

STATUS OF ITEM

Arrived at USPS Facility

LOCATION

NEW YORK, NY 10199

Your item arrived at our USPS facility in NEW YORK, NY 10199 on February 1, 2016 at 5:51 pm. The item is currently in transit to the destination.

ACCEPTED AT BAY  
PLAZA STAPLES AT  
3:39 PM ON 1/29/16  
BUT NOT SCANNED  
INTO THE TRACKING  
SYSTEM UNTIL 2/1/16  
@ 5:51 PM WHEN  
IT IS SCANNED AT  
MORGAN.





# Shipment Receipt Page 1 of 2

Thank you for shipping with us!

**Ship Date:** Fri 29 Jan 2016  
**Expected Delivery:** Mon 01 Feb 2016 End of Day  
**Ship From:** John Dennie  
PO Box 430  
Staten Island, NY 10314  
Tel: (732) 447-4582  
Residential

**Shipment Information:** USPS 1st-Class-Mail  
Envelope: 11.5 x 6.13 x .25 in.  
0.025 lbs Actual  
0.063 lbs Billed  
Customer Packed: 1  
**Service Options:** Date Certain Home Delivery=0

4 A

**Ship To:** Donna Dennie  
129 RAVENHURST AVE  
STATEN ISLAND, NY 10310-2633  
Residential

**Tracking Number:** N/A  
**Shipment ID:** MA0VXADFF159D



**Reference 1:** --  
**Reference 1:** --  
**Description of Goods:** --

**Shipped Through:** Staples #0824  
Bronx, NY 10475  
(718) 320-1632

**Shipment Charges:** Total Postage: 3.94

## Track Your Shipment

UPS: Visit [www.ups.com](http://www.ups.com) or call UPS at 1-800-PICK-UPS.  
US Postal Service: Visit [www.usps.com](http://www.usps.com) or call USPS at 1-800-ASK-USPS.

## Damaged, Lost or Late Claims (Not applicable to UPS Bill My Account transactions)

In the event that your package is damaged, lost or late, please contact the Staples® Ship Center Claims Department at 1-800-797-5924.

All late claims must be called into the Staples Ship Center Claims Department within 15 days of the expected delivery date. USPS delivery dates are the expected delivery date and are not guaranteed. Keep ALL packaging materials and this Invoice, as well as proof of value for Damaged or Lost packages. Claims take 2 to 6 weeks for review and payment (if approved).

I understand/agree that:

1. I am subject to all Staples and UPS and USPS Terms and Conditions for shipping packages. Ask a Staples associate for details.
2. Staples reserves the right to inspect any package shipped.
3. Staples will not be liable for damage to packages improperly packed, unless my receipt shows that I paid for Staples to pack the package.
4. Staples will not ship any hazardous materials or other restricted items. Refer to the list posted at the Ship Center counter.
5. \*I may elect to pay an additional fee (as specified on this receipt) to add my package to Staples' parcel insurance. This election is entirely optional, and any fees do not include any markup by, or commission payment to, Staples. This option is offered as part of our Ship Center services and does not provide insurance to you, and you are neither an insured nor an additional insured under Staples' parcel insurance.
6. \*UPS Shipments only: Any claims or disputes resulting from my election to add my package to Staples' parcel insurance must be pursued in arbitration, not in any court proceeding, and must be pursued on an individual basis only, not in any form of class or representative action, either in arbitration or court. The complete terms and conditions regarding individual binding arbitration are available at any Staples Ship Center.
7. \*If I elect to add my package to Staples' parcel insurance, Staples' liability on any claim for loss or damage shall not exceed the lesser of (a) the insured value, (b) repair cost, (c) actual cost, (d) replacement cost, or (e) invoice price (where the shipped property has been sold). In all other cases, Staples' liability shall not exceed the maximum liability for loss or damage under UPS or USPS Tariff/Terms and Conditions of Service.
8. International packages may be subject to duties, taxes and brokerage fees as determined by the destination country, to be paid by the receiving party. These duties and taxes cannot be prepaid or estimated by Staples.
9. If a package is returned to the store due to providing an incorrect Ship To address or the package is refused by the recipient, domestic packages will be charged at \$10 fee upon package pick up; international shipments will be charged the full cost of return delivery.

## \*Section 5, 6 & 7 are not applicable to UPS Bill My account transactions.

By signing this receipt, you acknowledge that Staples will NOT ship any hazardous materials or other restricted items, and you affirm that any package you have packed and offered to Staples for shipment does not contain such contents. You further acknowledge and agree to adhere to the Staples Ship Center Guidelines posted at the Ship Center counter, including (without limitation) the prohibition against shipping hazardous materials.

Text BOX to 555444 to receive 15% off your \$20 purchase of regular-priced Cynthia Rowley products.

Message and data rates may apply. Offer expires 1/30/16.



Shipment ID MA0VXADFF159D

**Package 1** Service Charge:  
Actual Weight: 0.00 lbs  
Actual Billed: 0.00 lbs  
Packaging:

Tracking Number: 70150640000067913261  
Package ID: MA0VXAD1NSD24  
Pkg Ref 1  
Pkg Ref 2  
Service Options:

Customer Packed

4B

ENTERED INTO STAPLES COMPUTER BY ASSOCIATE,  
BUT DOESN'T SHOW IN USPS TRACKING  
SYSTEM UNTIL IT GETS SCANNED AT  
MORGAN.

5

**Visited 9 Staples APP's: Only 2 handled certified. Below are comments from the 7 which are in violation of Staples APP Contract with USPS:**

Thurs 1/14: Waverly/6: (Manhattan) "Sorry. we <sup>not</sup> have the capacity to do certified." Nuan (mgr)

Sat 1/16: 1520 Forest Ave (Staten Island): "They don't teach us how to do certified", Showed me a fistful of blank 3800's

Mon 1/18: 1885 Hylan Blvd (Staten Island): "Sorry, we don't do certified here" (associate)

Thurs 1/21: 29th/7th (Manhattan): Approached associate asked if I could certify a letter: "I don't know, I'll find out." associate went back of store to ask mgr, who told him they don't do certified

Fri 1/22: 234th /Bway (Bronx) : "Sorry, we don't do certified here" Looked at his computer screen: "The option shows up on the computer, but we don't do them"

Thurs 2/4: 248 4th Ave (Bkn): "We don't have the papers to do certified."

Thurs 2/4: 9319 4th Ave (Bkn): The earnest young associate had never heard of certified mail, but found it on the computer. But he had no 3800's so we couldn't certify a letter.